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Customer Success Story UCare has been created.









Challenge

UCare needed to address a backlog of projects driven by the changing business landscape in healthcare. These initiatives included ICD10 compliance, HEDIS migration, health club re-imbursement programs, CAG database regulatory adherence and PEGA to

backend system integration. They needed to create additional bandwidth for their in-house team, drive higher quality, lower cost and better manage risk through increased project predictability.



Eagle Creek was selected due to our breadth and depth of skills, our flexibility and our ability to scale. We provisioned teams for Project Management and Business Analysis, Data Managements (ETL), Data Architecture and Data Mapping, Application Development as well as Reporting and BI Analytics (including QA Process and Testing Execution). We provided Tier 1 through 3 support. We combined on-site and offsite (but onshore) technology center teams reducing UCare's resourcing risks, providing predictable delivery and cost outcomes.



Technologies and Industry

Eagle Creek At A Glance



Technologies



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