

COMPANY OVERVIEW

Putting US in Global Sourcing



The #1 Provider of
Onshore Software
Services

Eagle Creek at a Glance

- Founded in 1999, Eagle Creek Software Services provides consulting and technical expertise to the enterprise.
- 350 + consultants, hundreds of major customers including Fortune 1500 and global companies
- Services focus:
 - CRM
 - Business Intelligence
 - Applications Development
 - Data Management & Integration
- U.S. based onshore Technology Centers developed in collaboration with the State Governments of North and South Dakota
- Demonstrated depth and breadth with consulting and technical skills in leading commercial and custom technologies
- Experience across a breadth of vertical markets and industries

Enabling IT Professionals to Increase Quality & Efficiency While Managing Price & Risk

The use of technology continues to present companies with the opportunity to improve efficiencies and effectiveness, achieve differentiation, realize revenue, and promote profit.

Development, deployment and support of such technologies comes with the challenges of balancing price, quality and risk. Add to this the conflicting issues of financial prudence, the desire to continue to leverage available technologies, and economic uncertainty, and it becomes clear that IT professionals are faced with challenges in achieving balance across their technology portfolio while delivering substantial benefits to their companies.

A Unique Onshore Delivery Model

Eagle Creek's Onshore Delivery Model means we are uniquely positioned to help IT professionals by combining on site consulting expertise with our U.S. based Technology Centers' teams. This model was developed in collaboration with the State Governments of North and South Dakota. Eagle Creek provides organizations with substantial cost savings, improved quality, broader flexibility and improved speed to market in software development, deployment and support.

Major Technology Partners



Major Eagle Creek Customers Include:

- ADP
- Alaska Telecom
- American Express
- American Heart Association
- American Red Cross
- Amway
- Baptist General (TX)
- Black & Decker
- BMW
- Cardinal Health
- Cbeyond
- Clarity
- Country Financial
- Eaton Corp
- Emerson
- Farmers Insurance
- General Electric
- Hertz
- InComm
- Independent Health
- J.M. Smucker Co.
- John Hancock
- Land O'Lakes
- Motorola
- Novo Nordisk
- One Call Medical
- Oppenheimer
- Pernod Ricard
- Quintiles
- Service Master
- Staples
- State of Oregon
- Stewart Title
- TDS Telecom
- WellPoint

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By accepting the Global Sourcing model for IT services, you enter a best of breed situation when determining where to locate specific competencies. For onshore and rural sourcing, Eagle Creek Software Services stands out. Here's how...

Size

Eagle Creek is the largest U.S. based onshore and rural sourcing services company and was the first service company to establish onshore Technology Centers. Eagle Creek has three Technology Centers in North and South Dakota, as well as consultants throughout the US, allowing Eagle Creek to scale and customize our services solutions.

Scalability

Ability to scale is made easier with size. Smaller companies do not have the resources or ability to scale up for major projects. As the largest U.S. based onshore software services company, Eagle Creek has the size, experience and partnerships to ramp up in a short period of time.

Quality

Eagle Creek is focused on quality in all aspects of CRM, Business Intelligence (BI) and Application Development. With thorough development and testing, Eagle Creek delivers a product that is defect free and ready for public consumption. The root of Eagle Creek's quality difference is training and experience. Eagle Creek takes the time to train its IT consultants. As the first services company to establish onshore, rural sourcing Technology Centers, and blended this with our onsite consultants, Eagle Creek has a proven ability to provide reliable, high quality results while maintaining low cost and speed to market.

Cost

By locating technology centers in rural areas, Eagle Creek is able to lower cost while maintaining the high quality that customers expect. The IT consultants employed in Eagle Creek's Technology Centers have been university educated in the latest technologies. With our Technology Centers being located in rural communities this cost saving is passed on to our customers.

Technology

Eagle Creek is an expert in mainstream technologies with a focus on CRM, Business Intelligence (BI) and Application Development. Through our onshore Technology Centers, Eagle Creek is able to customize a technology services solution, whether open source or proprietary, in order to manage price, quality and risk in software development, deployment and support.

For more information visit:
www.eaglecrk.com

