

# UCare



## Customer



UCare is an independent, nonprofit health plan providing coverage and services across Minnesota and western Wisconsin. Its customers call for choice, control, and simplicity from their health provider relationships. At this time, UCare is putting its customers at the center of their digital initiatives.

### Industry:

Healthcare & Life Sciences



## Challenge

### Technologies:



UCare needed to address a backlog of projects driven by the changing business landscape in healthcare. These initiatives included ICD10 compliance, HEDIS migration, health club reimbursement programs, CAG database regulatory adherence and PEGA backend system integration. UCare needed to create additional bandwidth for their in-house team, drive higher quality at a lower cost and better manage risk through increased project predictability.



## Solution



Eagle Creek was selected for our breadth and depth of technical skills, flexibility and ability to scale. We provisioned teams for Project Management & Business Analysis, Data Management, Data Architecture & Data Mapping, Application Development as well as Reporting and BI Analytics. We also provided Tier 1 through Tier 3 support. We combined onsite and offsite (but onshore) Technology Center teams, which reduced UCare's resourcing risks, provided delivery predictable and cost outcomes.

## Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Eagle Creek is now an Eviden business.

Contact our sales team at <https://www.eaglecrk.com/contact-us>