

Champions



Industry:

Public Sector & Defense

Technologies:



Customer

Champions partners with principals, teachers and parents to create more than 470 before-school, after-school and year-round learning environments. Champions is a member of the KinderCare Education family, one of the world's largest education companies. KinderCare Education serves over 200,000 children in 39 states, and Champions serves more than 19,000 of those children in 16 states and Washington, D.C.



Challenge

Prospective Champions customers visited the marketing-owned landing page 'discoverchampions.com' looking for before-school and after-school childcare programs. To enroll their children, parents were required to create an account by connecting to the Champions' Parent Portal –an outdated platform that didn't reflect the same look and feel of marketing's modern landing page. Parents provided feedback saying that the website did not feel safe or secure for making payments and was an overall unpleasant customer experience.



Solution

Eagle Creek was selected to rebuild a Champions' Parent Portal compatible with its modern marketing landing page. Building this digital platform involved a multi-phase process utilizing a full Agile lifecycle methodology. Enrollment and scheduling processes were built on Angular technology, and the remaining front-end functionalities were rebuilt with new user interfaces. Existing backend functionalities remained unchanged and the existing payment process remained secure and safe for parents. A fully functional design with enhanced instructions on web pages was developed to provide an intuitive and user-friendly customer experience. Eagle Creek's highly skilled teams were selected for Champions' ongoing maintenance and support operations.

Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Eagle Creek is now an Eviden business.

Contact our sales team at <https://www.eaglecrk.com/contact-us>