

Stewart



Industry:

Financial Services & Insurance

Technologies:



Customer

Stewart is a leading provider of real estate services. It includes global, residential and commercial title insurance, escrow and settlement services, lender services, underwriting, specialty insurance and other solutions that facilitate successful real estate transactions. The company offers personalized service, industry expertise, customizable solutions for virtually any type of real estate transaction.



Challenge

Stewart needed to speed up their quoting and billing processes, better manage their large transaction volume, create a single system of record for all the relevant documentation and unify their underwriting approval. They made a strategic decision to implement Siebel to handle their business transactions with their clients.



Solution

Eagle Creek's solution leveraged the vertical nature of Siebel and incorporated the eChannel functionality. Open UI was implemented to eliminate browser constraints and therefore improve customer experiences. We also worked with OPA, enabling Stewart to produce documentation on their transactions at any point in time. Stewart can now standardize their pricing procedures to maintain consistency across all the states in which they do business.

Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Eagle Creek is now an Eviden business.

Contact our sales team at <https://www.eaglecrk.com/contact-us>