

## InComm



### Industry:

Financial Services & Insurance

### Technologies:



## Customer

InComm is the industry-leading marketer, distributor, and technology innovator of stored-value gifts and prepaid products. Its 225,000 partner locations generate billions of dollars in retail sales of prepaid products from one billion customers every week. InComm's retail network features most of the premier brands in the big box, grocery, convenience, chain drug, discount, electronics, office supply and other categories. And its patented technology solutions, best-in-class category management expertise, and award-winning vendor service produces exceptional results for their retail partners.



## Challenge

InComm is a market leader that is constrained by the availability and cost of technical resources, primarily those with web and application development skills. In their prominent locations, InComm has struggled to find consistent and sustainable workforces, both internally and via staff augmentation. They cannot use offshore teams due to their need for greater speed-to-market, contextual understanding, as well as their obligation to protect their IP and patents amid offshore security concerns.



## Solution

Eagle Creek was engaged to deliver a number of projects including Master Data Project, Digital Delivery, IRIS Internationalization and IVR Development.

## Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Eagle Creek is now an Eviden business.

Contact our sales team at <https://www.eaglecrk.com/contact-us>