

Utah Transit Authority



Customer

The Utah Transit Authority is a division of the Utah Department of Transportation that provides public transportation to approximately 1.8 million people via bus, vanpool, light rail, and train services. This division recognizes that mobile technologies are the future because it offers routing and flow management, payment and ticketing systems, and provides up-to-date, easy-to-access information to the traveling public.

Industry:

Public Sector & Defense



Challenge

Utah Transit Authority wanted to create a consistent, high-quality customer experience for all of its travelers. It would consist of new payment and ticketing systems such as prepaid physical and digital fare cards, customer account registration, account and card review, easy card top-up as well as the ability to receive text and email messages. Utah Transit Authority sought after mobile technologies, intuitive and attractive design, and robust security features.

Technologies:



Solution

Eagle Creek took the project from development through deployment. This engagement took advantage of Eagle Creek's U.S. Onshoring model, meaning that the Utah Transit Authority got expert, sustainable and flexible Agile teams. The solution was delivered quickly and economically, enabling United Transit Authority to respond to their customers' changing transportation demands.

Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Eagle Creek is now an Eviden business.

Contact our sales team at <https://www.eaglecrk.com/contact-us>