

KinderCare



Customer

KinderCare Learning Centers is an American operator of for-profit child care and early childhood education facilities founded in 1969.

Industry:

Other



Challenge

All of KinderCare's brands of child education centers had differing ways of handling enrollments, payments, and updates to critical child-related information. Some brands had portal capabilities, while others had to be manually processed. This non-automated process was a source of frustration for both center directors and parents.





Solution

Eagle Creek & Addventure team developed a solution that utilized straightforward navigational paths for both directors and parents. Change requests for emergency contacts and pick-up/drop-off authorized contacts are now easy to fill out and would facilitate children's safety. Additionally, financial status and payment due dates are clearly represented. Parents now have the confidence in their account accuracy. With this knowledge, parents can make more on-time payments.

Eagle Creek at a Glance

In 1999, Eagle Creek was founded to deliver a technology value proposition that positively impacts your business. We focus on customer-facing technologies – from CRM to App Dev to Mobility – helping our clients succeed in digital business.

We combine on-site expertise with our offsite (but onshore) consultants based in our four technology centers in the upper Midwest.

Through this model, we help you reduce your backlogs while optimizing your IT budget. Achieving this consistent and sustainable way to provision digital consulting capabilities to you has meant investing in America, where Eagle Creek has become the leader in U.S. Onshoring.

Contact our sales team at <https://www.eaglecrk.com/contact-us>